

Dale Carnegie®

Human Skills . Strategic Advantage.

As expectations rise and change accelerates, human skills are one of the most valuable drivers of organisational results. The Dale Carnegie Course® builds the influence, agility, and resilience professionals need to communicate clearly, earn trust, and perform at a higher level.

Designed for Real Business Impact:

- Strengthen team culture and collaboration
- Communicate with clarity to reduce rework and misunderstandings
- Improve customer interactions and stakeholder relationships
- Increase personal ownership and accountability
- Drive progress toward organisational goals
- Lead self and others more effectively

Participants Learn Skills for Today's Workplace:

Build Influence & Stronger Relationships

- Communicate clearly across all work environments
- Strengthen relationships and adapt to different stakeholders

Lead with Emotional Intelligence

- Handle difficult conversations with empathy
- Build trust and psychological safety

Increase Resilience, Confidence & Reduce Overwhelm

- Manage stress and rapid change with confidence
- Stay resourceful and solution-focused

Collaborate & Problem-Solve More Effectively

- Improve cross-team cooperation and accountability
- Handle conflict constructively to reduce friction

Boost Confidence & Personal Impact

- Present ideas persuasively
- Communicate with clarity and take ownership

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A Training Experience Like No Other

- Experiential learning
- Practical tools you apply immediately to real work challenges
- Personal coaching from world-class Dale Carnegie trainers
- Supportive group learning that builds confidence and accountability

Programme Format

3 full days or 8 evening sessions

Who Should Attend

Human skills will always matter, so this course is suitable for every employee at all levels in your business.

What Do Our Clients Say

“The results and developments we have seen throughout the business have been incredible and we truly believe that the development delivered by Dale Carnegie has had a direct impact on our business results.”

**Nicola Forshaw,
Director of Human Resources, The Landmark**

Contact your local office for more details:

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